

Save time, streamline and improve safety & security

Summit exists to make life easier for our customers. We manage off-duty officer staffing — keeping you informed every step of the way — and free you to focus on your business.

DIY

VS

SUMMIT

STAFFING

Outreach. Business owner or manager contacts the off-duty coordinator for the local police department to relay needs and schedule officers.

Negotiation. The coordinator works to fill the requested shifts. When there aren't any officers available, there is communication back and forth between the business and the coordinator to make alternate arrangements. Given the finite resources of the local police department, at times the business is forced to settle for skeletal coverage, putting the safety and security of customers at risk.

Business owner or manager calls a dedicated client relationship manager who will help define and design an effective security plan before pairing your location with the right officers for the job. Summit pulls from a host of law enforcement agencies and has a **97% staffing fulfillment** rate and a dedicated 24/7 team monitoring customer the work and ensuring there's ample coverage to keep customers safe.

ACCOUNT SET UP

Billing setup. Each officer must be set up as an independent vendor. There is typically onboarding documentation to be completed with contact details, tax and banking information. This manual process is repeated for each officer and work site.

Officers sign on to Summit's technology platform and **easily input billing details** which are stored officer billing information, so the officer is all set for billing and payment from one job to the next.

INVOICING & PAYMENT

Invoicing. Each time an officer has a shift, they fill out an invoice with the details of their shift and submit it to their contact who initiates the accounts payable process for vendor payment, which typically takes weeks. Each officer is paid as a separate contractor, generating several payment lines. The timing of payment can be unpredictable so the business will inevitably spend time fielding questions from the coordinator or officers. Alternatively, officers submit hours through the police department which invoices the business.

Using GPS, officers are **automatically clocked in and out** when they arrive and leave the site and a single, electronic invoice is sent to the business for off-duty services. **Payment to individual officers can be instantaneous** through the app.

Off-duty officers have proven to be infinitely more effective, compared to security guards, at deterring crime and keeping the peace. For a low, flat hourly rate, Summit will secure and manage off-duty officers so you can focus on growing your business.